



Patient FAQ

Why did NJU join Summit Health?

As part of Summit Health, NJU is well-positioned to grow while continuing to deliver the high-quality urological care that patients have come to expect from us. Summit Health is a New Jersey-based company with a meaningful presence in the tri-state area through both the Summit Health and CityMD brands and has distinguished itself as a leader in delivering continuous care. As part of Summit Health, NJU will meet the needs of even more patients by offering complete urologic care and comprehensive cancer services.

Who is Summit Health?

Summit Health is a physician-driven, patient-centric network committed to simplifying the complexities of health care and bringing a more connected kind of care. Formed by the 2019 merger between Summit Medical Group, one of the nation's premier independent physician-governed multispecialty medical groups, and CityMD, the leading urgent care provider in the New York metro area, Summit Health delivers a more intuitive, comprehensive, and responsive care experience for every stage of life and health condition through high-quality primary, specialty, and urgent care. Summit Health has more than 2,500 providers, 12,000 employees, and over 340 locations in New Jersey, New York, Connecticut, Pennsylvania, and Central Oregon. For more information, please visit <https://www.summithealth.com>.

How will this change benefit patients?

- More accessibility to high quality health care providers
- One electronic health record to coordinate care among providers
- Care at every connection to deliver improved outcomes at a lower cost of care
- Improved efficiency

Will NJU keep its name?

Yes. New Jersey Urology will continue to operate under its existing brand name adopting the Summit Health brand endorsement, and is now New Jersey Urology, A Summit Health Company.

Will I still be able to see my NJU doctors?

Continuity of care is our priority. Your doctors will remain the same, plus you can look forward to accessing a broader network of providers that will offer even greater access to care than you have today.

Who do I call to make appointments?

You will continue to call NJU to schedule appointments.

Will I continue to use MyChart?

Yes. You can continue to use MyChart to securely manage and see your health information 24 hours a day from anywhere you are. You can access MyChart from your phone, tablet, or computer and stay connected to your health care. *(For any medical emergencies, please call 911.)*



Will NJU continue to accept my insurance?

Yes. In addition, Summit Health and CityMD participate in most insurance plans. Please check the website below for a full list of participating insurances. We also recommend that you always verify location and physician participation with your health plan.

[Summit Health Insurance Plans](#)

[CityMD Health Insurance Plans](#)

Will billing processes change?

There are no immediate changes, but we expect that billing processes and statements will be updated in the coming months, and we will work to make this as seamless as possible for you.